

Eugene Police Department Commendations

January 2019



The Eugene Police Department received 18 commendations from citizens in January, 2019. Below is a sample of those commendations.

- A citizen commended officers for their prompt response and caring attitude when they responded to a "Welfare Check" call for service. The citizen had witnessed a female subject that seemed to be in distress and when the officers arrived, they spoke to the female for an extended period of time. The officers were able to connect the subject with personnel that could assist and provide the resources that were required. The citizen commented, "They did an awesome job!"
- Officers were commended by a citizen for their assistance and compassion in locating the citizen's 'Missing' daughter recently. The citizen's daughter is special needs and had escaped her assisted care facility. The officers responded and were able to locate the citizen's daughter and ensure she made it back to the care facility safely. The citizen commented, "They have been so wonderful and gentle with her. They followed her and called us. I just wanted to have it acknowledged how kind they were to her."
- A citizen sent a letter to a local news agency, expressing their gratitude for EPD's Home Vacation Check Program. The citizen was very impressed by the service and commented, "We were amazed and very grateful for this conscientious service. Our home was indeed safe and secure. Anyone who does not know of this service and travels for any time away from home should know about it and avail it...Thank you, Eugene Police Department!"
- A citizen was very impressed by the crime prevention services they received when there had been several recent car thefts reported that had taken place in the citizen's neighborhood. The citizen was very complimentary of the department's officers, saying they had done a "great job and have been courteous and professional". The citizen further stated they had "an enthusiastic attitude" towards EPD based on this experience.
- A citizen commended officers for their heroic actions related to an officer involved shooting that took place at a local school. The citizen's father is a retired law enforcement officer and had previously experienced a similar incident. The citizen expressed their empathy and delivered a message of thanks for the way the officers handled the situation. The citizen commented, "They were heroes in my opinion. I hope he can find comfort in the fact that he probably saved some lives and I do thank them for their service."

- Officers were commended by a citizen for the professional way they handled a 'Loud Noise' call for service the citizen had reported taking place in their apartment complex. The officers showed up, were able to investigate the situation and provide valuable insight on what to do if the situation were to occur again in the future. The citizen commented, "It was professionally handled. They had time to hear things out...I certainly was impressed!"
- A citizen commended a call-taker for their valued guidance that helped calm a stressful medical situation when the driver of the vehicle the citizen was riding in had a medical emergency, resembling an epileptic seizure. The driver nearly hit another car and had veered off the road. When the citizen called 911, the call-taker picked up the call and stayed on the line with the citizen fifteen minutes until the situation was safe and clear. The citizen commented, "I just want to thank her for seeing the matter through to a safe resolution."
- A citizen sent a 'Thank You' letter to commend officers for their assistance when the citizen had been a victim in a 'Hit and Run' incident. The citizen commented, "We write to sincerely thank (officers' names) for their prompt professional action..."
- An officer was commended by a citizen for their actions related to a recent officer involved shooting incident that took place at a local school. The citizen commented, "We all support the officer that was involved in the shooting...Thank you very much for protecting our kids. You guys rock! I'm sorry what he's having to deal with. He did the right thing."